



AS BUSINESSES GROW AND BECOME MORE COMPLEX, THE CHANCES OF CONFLICT, COMMUNICATION BREAKDOWN AND DISAGREEMENT BECOME GREATER.

Talk to us if you are:

- Experiencing communication difficulties in your business partnership;
- Changing partnership terms or ownership;
- Looking to dissolve the partnership amicably; and/or
- Currently experiencing conflict or dispute



If you have questions about
The Resolution Centre
or would like to know more
please visit www.resolutioncentre.com.au
or phone 1300 733 556



SYDNEY MELBOURNE BRISBANE
ADELAIDE PERTH DARWIN HOBART CANBERRA

FACING PROBLEMS IN YOUR BUSINESS PARTNERSHIP?



*“Because at work ...
relationships must work”*





COMMERCIAL MEDIATION

WHETHER YOU ARE LOOKING TO PRESERVE YOUR RELATIONSHIP OR AVOID LEGAL PROCEEDINGS, A COMMERCIAL MEDIATOR CAN HELP YOU REACH AGREEMENT.

A commercial mediator is an impartial and qualified individual who will:

- Help parties develop a full understanding of the matter from all perspectives
- Help you negotiate a mutually acceptable long-term agreement / outcome
- Facilitate the development of a written agreement that can be binding; and
- Save time, money, stress and legal processes.



TRAINING CONFLICT MANAGEMENT & RESOLUTION

Course 1 Essential Skills for the Workplace

Course 2 Advanced Skills for Executives

Both courses can be attended on the dates listed for your city:

BRISBANE CBD	MELBOURNE CBD
October 24, 2007 February 27, 2008 May 21, 2008 August 27, 2008	October 23, 2007 February 26, 2008 May 20, 2008 August 26, 2008
SYDNEY CBD	ADELAIDE CBD
October 10, 2007 February 13, 2008 May 7, 2008 August 13, 2008	October 17, 2007 February 20, 2008 May 14, 2008 August 20, 2008
PERTH CBD	CANBERRA CBD
October 16, 2007 February 19, 2008 May 13, 2008 August 19, 2008	October 9, 2007 February 12, 2008 May 6, 2008 August 12, 2008
NEWCASTLE CBD	
October 11, 2007 February 14, 2008 May 8, 2008 August 14, 2008	

These prescheduled sessions are a cost effective way to receive training in either essential or progressive skills in Conflict Management.

Courses, course materials and all inclusions start from \$280 per participant. Visit www.resolutioncentre.com.au to download registration forms.



THE
RESOLUTION
CENTRE



The Resolution Centre offers conflict prevention consultancy and dispute resolution services to businesses and individuals.

Our primary services are :

- Mediation
- Independent Grievance Investigation
- Tailored Compliance and Conflict Management Training
- Organisational Conflict Prevention Programs
- Dispute System Design
- Outsourced Complaint Handling and Resolution

